

BOUTIQUE HOTEL COLLECTION

August 4, 2006

Apple Farm Inn
San Luis Obispo, CA



Sea Venture Resort
Pismo Beach, CA



Inn at Morro Bay
Morro Bay, CA



Cliffs Resort
Shell Beach, CA



Sycamore Mineral
Springs Resort
Avila Beach, CA



Costanoa Lodge & Camp
Pescadero, CA



Marina Dunes Resort
Monterey Bay, CA



Inn at Oyster Point
South San Francisco, CA



Royal Scandinavian Inn
Solvang, CA



Two Bunch Palms
Resort and Spa
Desert Hot Springs, CA

Dana Nafziger
Aqua Systems, Inc.
PO Box 267
Arroyo Grande, CA 93421

Dear Dana,

I would like to thank you and your team for all of the assistance that you have provided Boutique Hotel Collection. Aqua has made a substantial impact on our resorts' results and behind-the-scenes consulting.

Aqua strives to find the best results for each of our individual properties. Your team has hands-on consulted and assisted our Engineering departments through various projects from water maintenance to the design of a new laundry facility. The ability of your team to react and respond to concerns is incomparable to other chemical companies that I have been associated with in the past.

I am also very thankful for what Aqua has done for us behind-the-scenes. We have currently been working with Michael Ambrose in the development of a common Housekeeping inventory tracking form which is being used throughout our properties. Michael has met with each of our Directors of Housekeeping and asked a series of questions while touring the properties. He has then created a spreadsheet which has established par levels and tracked linen inventories for each individual property. He has worked with our Housekeeping teams in conducting the inventories on a monthly basis. These inventories have allowed us to review our par levels at each individual property. As a Corporate Buyer, this allows me to consistently review all linen inventories throughout the properties at-a-glance. The format created also allows me to input proposed numbers which gives me cost, tax, and freight. This allows me to work within each budget of each property on a monthly, quarterly, or bi-annual basis.

The implementation of a system such as this is priceless! Corporate companies generally would hire outside consultants to create, train, educate, and maintain systems such as these within their organizations. There is no other chemical company out there who takes the time to do so.

We are very thankful for your dedication, support, and willingness to strive to be the best! We look forward to continuing our relationship and sharing your successes!

Best Regards-



Helen Hale
Corporate Buyer / Projects Manager
Boutique Hotel Collection